

Drive

Annual Return 2025/2026

The Annual Return is an online form that registered adults and children's services providers are legally required to complete each year under the [Regulations and Inspection of Social Care \(Wales\) Act 2016 \(RISCA\)](#). The purpose of Annual Returns is to provide the public with comprehensive, comparable and robust information on the quality of care and support services.

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Provider: Drive

Provider summary

The provider was registered on:	08/01/2019
The following lists the provider conditions:	There are no conditions associated to the provider

Training and workforce planning arrangements

Arrangements in place during the last financial year for identifying, planning and meeting the training needs of staff employed by the service provider.	<p>Internal training department delivering:</p> <ul style="list-style-type: none">Annual training needs analysisA 4-week AWIF compliant inductionExternal QCF Assessment CentresSoftware system supporting managers to book, plan and monitor individual trainingSupervision and appraisal includes staff development assessments and plansQuarterly and bi-monthly review of training needs at service and individual levelExternal courses accessed as requiredQuarterly training reports to BoardIndividual employee self-service app
Arrangements in place during the last financial year for the recruitment and retention of staff employed by the service provider.	<ul style="list-style-type: none">Recruitment Co-ordinatorDrive's new Values: Dignity, Respect, Inclusion, Vision and Empowerment.Open Days & Recruitment eventsPartnership with job centresCollege engagement and work experience opportunitiesRefer a friend campaignWeekly regional in person interviewsRISCA compliant onboardingClear career pathwaysWellbeing initiativesStaff forums and annual awardsChristmas vouchersReal Living Wage payFlexible workingMental Health First AidersCounsellingImproved absence Management

Regulated services delivered by this provider

Service name	Service type	Type of care
Drive Western Bay	Domiciliary Support Service	None
Brynsadler Short Term Care	Care Home Service	Adults Without Nursing
Drive Cwm Taff	Domiciliary Support Service	None
Drive Gwent	Domiciliary Support Service	None

Service: Drive Western Bay

Service summary

Service Type	Domiciliary Support Service
Type of Care	None
Approval Date	08/01/2019
Maximum number of places	0
Partnership Area	West Glamorgan
Service Conditions	<ul style="list-style-type: none">The responsible individual for this service is Karen Ann GregoryDrive is registered to provide a domiciliary support service in West Glamorgan regional partnership area
How many people in total did the service provide care and support to during the last financial year?	14

Service management

Responsible Individual(s)	Karen Gregory
Manager(s)	Joanne Phillips, Tomas Andrews

Service contact details

Service Telephone Number	01443845260
Service Contact Email Address	karengregory@drive-wales.org.uk

Languages used at the service

What is the main language through which the service is provided?	English
Other languages used in the provision of the service	There are no other languages used at the service
Non-verbal communication methods used at the service	<ul style="list-style-type: none">MakatonSocial StoriesVisual Communication using Symbols/Pictures (e.g. Communication Board, Picture Cards)Writing (Paper / Whiteboards)Picture Exchange Communication System (PECS)Non-formal communication (e.g. body language, facial expressions)Assistive Technology

Engagement with people using the service

<p>People we support are consulted on developments. We have: Advisory group committee – monthly, working in partnership with the Management Board Advisory Group representatives at Management Board Presentations at AGM Policy Reviews Easy Read information My Life, My Way Team – arrange participation events and activities for service development with individuals we support, e.g. walking groups, woodwork classes, choir, fitness, arts and crafts Advocacy/self-advocacy Local Conferences Drive Talking Groups -Local groups (Quarterly) Good Service Questionnaire – People we support visit fellow supported people to obtain feedback Family Stakeholder survey – Annual Good Service Annual Report House Meetings Personal Support Plan Reviews Newsletter videos Seasonal parties and fundraising events Beach Cleans and recycling Community Hubs Coffee mornings Digital training Digital stories and one-page profile Outcome reviews Celebrating achievements Activity taster sessions</p>
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Compliance and quality statement

<p>Inspected - Delivering Quality Care</p> <p>During the reporting period, Care Inspectorate Wales visited our service. We're proud their findings show we provide safe, effective, and supportive care for the people who use our services, meeting the required standards under section 27(1) of the Regulation and Inspection of Social Care (Wales) Act 2016.</p> <p>We also carry out regular reviews to make sure the care and support we offer continues to meet people's needs and helps them achieve positive outcomes.</p>

Fees charged by the service

The minimum hourly rate payable during the last financial year?	£12.60
The maximum hourly rate payable during the last financial year?	£18.68

Complaints processed by the service

Total number of formal complaints made during the last financial year	2
Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	2
Number of complaints not upheld	0

Staff working at the service

Staff summary

The total number of full time equivalent posts at the service (as at 31 March)	75
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Posts and vacancies

Role type	No. of staff in post	Total vacancies
Manager	4	0
Deputy Manager	9	0
Registered Nurse (1+ Years in Practice)	1	0
Care Worker	60	0

Training undertaken

Induction and Health & Safety

Role type	Induction	Health & Safety
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Registered Nurse (1+ Years in Practice)	All staff have completed	All staff have completed
Care Worker	All staff have completed	Working towards all staff completing

Equality, Diversity & Human Rights and Infection, prevention & control

Role type	Equality, Diversity & Human Rights	Infection, prevention & control
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Registered Nurse (1+ Years in Practice)	All staff have completed	All staff have completed
Care Worker	Working towards all staff completing	Working towards all staff completing

Manual Handling and Safeguarding

Role type	Manual Handling	Safeguarding
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Registered Nurse (1+ Years in Practice)	All staff have completed	All staff have completed
Care Worker	Working towards all staff completing	Working towards all staff completing

Medicine Management and Dementia

Role type	Medicine Management	Dementia
Manager	All staff have completed	Not relevant to this staff group
Deputy Manager	All staff have completed	Not relevant to this staff group
Registered Nurse (1+ Years in Practice)	All staff have completed	All staff have completed
Care Worker	Working towards all staff completing	No staff have yet completed

Positive Behaviour Management and Food Hygiene

Role type	Positive Behaviour Management	Food Hygiene
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Registered Nurse (1+ Years in Practice)	All staff have completed	All staff have completed
Care Worker	Working towards all staff completing	All staff have completed

Contractual arrangements

Permanent Staff, Fixed Term Contracted Staff and Volunteers

Role type	No. of permanent staff	No. of fixed term contracted staff	No. of volunteers
Manager	4	0	0
Deputy Manager	9	0	0
Registered Nurse (1+ Years in Practice)	1	0	0
Care Worker	60	0	0

Agency/Bank Staff & Non-Guaranteed Hours (zero hours) Staff

Role type	No. of agency/bank staff	No. of non-guaranteed hours (zero hours) staff
Manager	0	0
Deputy Manager	0	0
Registered Nurse (1+ Years in Practice)	0	0
Care Worker	0	0

Full time v part time information

Role type	No. of full time staff	No. of part time staff
Manager	4	0
Deputy Manager	8	1
Registered Nurse (1+ Years in Practice)	1	0
Care Worker	31	29

Staff qualifications

Hold required qualification & Working towards required qualification - not apprenticeship

Role type	Hold required qualification	Working towards required qualification - not apprenticeship
Manager	3	1
Deputy Manager	6	3
Registered Nurse (1+ Years in Practice)	1	0
Care Worker	31	29

Working towards required qualification - apprenticeship & Qualification not required for role

Role type	Working towards required qualification - apprenticeship	Qualification not required for role
Manager	0	0
Deputy Manager	0	0
Registered Nurse (1+ Years in Practice)	0	0
Care Worker	0	0

Typical shift patterns

Role type	Typical shift patterns
Registered Nurse (1+ Years in Practice)	Mon - Fri 9 - 5 - 1
Care Worker	Day Shift 15 Nights Sleepin in - 5 Nights waking night - 6

Service: Brynsadler Short Term Care

Service summary

Service Type	Care Home Service
Type of Care	Adults Without Nursing
Approval Date	08/01/2019
Maximum number of places	5
Service Conditions	<ul style="list-style-type: none">• The responsible individual for this service is Karen Ann Gregory• A maximum of 5 individuals can be accommodated at this service• Drive is registered to provide a Care Home Service at Brynsadler Short Term Care 1 - 3 Cowbridge Road, Brynsadler, Pontyclun, Pontyclun CF72 9BS
How many people in total did the service provide care and support to during the last financial year?	37

Service management

Responsible Individual(s)	Karen Gregory
Manager(s)	Danielle Griffiths

Service contact details

Service Telephone Number	01443237134
Service Contact Email Address	Karengregory@drive-wales.org.uk

Languages used at the service

What is the main language through which the service is provided?	English
Other languages used in the provision of the service	There are no other languages used at the service
Non-verbal communication methods used at the service	<ul style="list-style-type: none">• Social Stories• Visual Communication using Symbols/Pictures (e.g. Communication Board, Picture Cards)• Objects of reference• Signalong• Picture Exchange Communication System (PECS)• Assistive Technology• Writing (Paper / Whiteboards)• Non-formal communication (e.g. body language, facial expressions)

Service facilities and accommodation

<ul style="list-style-type: none">• Access to minibus or other transport• Close to local shops / amenities• Garden(s)• Internet access• Near public transport• Number of bathrooms with assisted bathing facilities: 2• Number of bedrooms with en-suite facilities: 1• Number of communal lounges: 1• Number of dining rooms: 1• Number of shared bedrooms: 0• Number of single bedrooms: 4• On-site parking• Outdoor seating / entertainment area• Phone point• Quiet areas• Residents' kitchenette / communal kitchen• Sensory areas• TV point• Wheelchair access
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Engagement with people using the service

People we support were consulted about the operation of the service through the following arrangements: - • Person-centered approaches • Individual support and activity planning and outcome reviews • End of stay reviews • Easy read accessible information and guides • Video newsletters • Family newsletters • My Life My Way Team - co-produced conferences, activity planning group, environmental activities, choir, parties, fitness sessions, • campaigns • Advocacy and self-advocacy • Advisory Group Committee - working in partnership with Management Board • Stakeholder surveys • Annual Good Service Report • Coffee mornings • Digital stories

Compliance and quality statement

Not Inspected - Strong Internal Checks

Although we were not inspected by Care Inspectorate Wales during the reporting period, we regularly review the care and support we provide. These reviews give us confidence people are receiving safe, person-centred care which meets their needs and supports their wellbeing.

We are confident our service meets the standards set out under section 27(1) of the 2016 Act.

Fees charged by the service

The minimum weekly fee payable during the last financial year?	£12.60
The maximum weekly fee payable during the last financial year?	£18.68

Complaints processed by the service

Total number of formal complaints made during the last financial year	0
Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	0
Number of complaints not upheld	0

Staff working at the service

Staff summary

The total number of full time equivalent posts at the service (as at 31 March)	8
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Posts and vacancies

Role type	No. of staff in post	Total vacancies
Manager	1	0
Deputy Manager	1	0
Registered Nurse (First Year in Practice)	1	0
Care Worker	12	0

Training undertaken

Induction and Health & Safety

Role type	Induction	Health & Safety
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Registered Nurse (First Year in Practice)	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed

Equality, Diversity & Human Rights and Infection, prevention & control

Role type	Equality, Diversity & Human Rights	Infection, prevention & control
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Registered Nurse (First Year in Practice)	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed

Manual Handling and Safeguarding

Role type	Manual Handling	Safeguarding
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Registered Nurse (First Year in Practice)	All staff have completed	All staff have completed
Care Worker	Working towards all staff completing	All staff have completed

Medicine Management and Dementia

Role type	Medicine Management	Dementia
Manager	Working towards all staff completing	Not relevant to this staff group
Deputy Manager	All staff have completed	Not relevant to this staff group
Registered Nurse (First Year in Practice)	All staff have completed	All staff have completed
Care Worker	Working towards all staff completing	Not relevant to this staff group

Positive Behaviour Management and Food Hygiene

Role type	Positive Behaviour Management	Food Hygiene
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Registered Nurse (First Year in Practice)	All staff have completed	All staff have completed
Care Worker	Working towards all staff completing	All staff have completed

Contractual arrangements

Permanent Staff, Fixed Term Contracted Staff and Volunteers

Role type	No. of permanent staff	No. of fixed term contracted staff	No. of volunteers
Manager	1	0	0
Deputy Manager	1	0	0
Registered Nurse (First Year in Practice)	1	0	0
Care Worker	12	0	0

Agency/Bank Staff & Non-Guaranteed Hours (zero hours) Staff

Role type	No. of agency/bank staff	No. of non-guaranteed hours (zero hours) staff
Manager	0	0
Deputy Manager	0	0
Registered Nurse (First Year in Practice)	0	0
Care Worker	0	0

Full time v part time information

Role type	No. of full time staff	No. of part time staff
Manager	1	0
Deputy Manager	1	0
Registered Nurse (First Year in Practice)	1	0
Care Worker	2	10

Staff qualifications

Hold required qualification & Working towards required qualification - not apprenticeship

Role type	Hold required qualification	Working towards required qualification - not apprenticeship
Manager	0	0
Deputy Manager	0	0
Registered Nurse (First Year in Practice)	1	0
Care Worker	9	3

Working towards required qualification - apprenticeship & Qualification not required for role

Role type	Working towards required qualification - apprenticeship	Qualification not required for role
Manager	0	0
Deputy Manager	0	0
Registered Nurse (First Year in Practice)	0	0
Care Worker	0	0

Typical shift patterns

Role type	Typical shift patterns
Registered Nurse (First Year in Practice)	Mon - Fri 9 - 5
Care Worker	Day Shift Sleep in - 2

Service: Drive Gwent

Service summary

Service Type	Domiciliary Support Service
Type of Care	None
Approval Date	08/01/2019
Maximum number of places	0
Partnership Area	Gwent
Service Conditions	<ul style="list-style-type: none">The responsible individual for this service is Karen Ann GregoryDrive is registered to provide a domiciliary support service in Gwent regional partnership area
How many people in total did the service provide care and support to during the last financial year?	7

Service management

Responsible Individual(s)	Karen Gregory
Manager(s)	Claire Jones

Service contact details

Service Telephone Number	01443845260
Service Contact Email Address	Karengregory@drive-wales.org.uk

Languages used at the service

What is the main language through which the service is provided?	English
Other languages used in the provision of the service	There are no other languages used at the service
Non-verbal communication methods used at the service	There are no non verbal communication methods used at the service

Engagement with people using the service

People we support were consulted about the operation of the service through the following arrangements: - • Person-centered approaches • Individual support and activity planning and outcome reviews • End of stay reviews • Easy read accessible information and guides • Video newsletters • Family newsletters • My Life My Way Team - co-produced conferences, activity planning group, environmental activities, choir, parties, fitness sessions, • campaigns • Advocacy and self-advocacy • Advisory Group Committee - working in partnership with Management Board • Stakeholder surveys • Annual Good Service Report • Coffee mornings • Digital stories
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Compliance and quality statement

Inspected - Delivering Quality Care During the reporting period, Care Inspectorate Wales visited our service. We're proud their findings show we provide safe, effective, and supportive care for the people who use our services, meeting the required standards under section 27(1) of the Regulation and Inspection of Social Care (Wales) Act 2016. We also carry out regular reviews to make sure the care and support we offer continues to meet people's needs and helps them achieve positive outcomes.
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Fees charged by the service

The minimum hourly rate payable during the last financial year?	£12.60
The maximum hourly rate payable during the last financial year?	£18.68

Complaints processed by the service

Total number of formal complaints made during the last financial year	1
Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	1
Number of complaints not upheld	0

Staff working at the service

Staff summary

The total number of full time equivalent posts at the service (as at 31 March)	14
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Posts and vacancies

Role type	No. of staff in post	Total vacancies
Manager	4	0
Deputy Manager	9	0
Registered Nurse (1+ Years in Practice)	1	0
Care Worker	60	0

Training undertaken

Induction and Health & Safety

Role type	Induction	Health & Safety
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Registered Nurse (1+ Years in Practice)	All staff have completed	All staff have completed
Care Worker	All staff have completed	Working towards all staff completing

Equality, Diversity & Human Rights and Infection, prevention & control

Role type	Equality, Diversity & Human Rights	Infection, prevention & control
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Registered Nurse (1+ Years in Practice)	All staff have completed	All staff have completed
Care Worker	Working towards all staff completing	Working towards all staff completing

Manual Handling and Safeguarding

Role type	Manual Handling	Safeguarding
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Registered Nurse (1+ Years in Practice)	All staff have completed	All staff have completed
Care Worker	Working towards all staff completing	Working towards all staff completing

Medicine Management and Dementia

Role type	Medicine Management	Dementia
Manager	All staff have completed	Not relevant to this staff group
Deputy Manager	All staff have completed	Not relevant to this staff group
Registered Nurse (1+ Years in Practice)	All staff have completed	All staff have completed
Care Worker	Working towards all staff completing	No staff have yet completed

Positive Behaviour Management and Food Hygiene

Role type	Positive Behaviour Management	Food Hygiene
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Registered Nurse (1+ Years in Practice)	All staff have completed	All staff have completed
Care Worker	Working towards all staff completing	All staff have completed

Contractual arrangements

Permanent Staff, Fixed Term Contracted Staff and Volunteers

Role type	No. of permanent staff	No. of fixed term contracted staff	No. of volunteers
Manager	4	0	0
Deputy Manager	9	0	0
Registered Nurse (1+ Years in Practice)	1	0	0
Care Worker	60	0	0

Agency/Bank Staff & Non-Guaranteed Hours (zero hours) Staff

Role type	No. of agency/bank staff	No. of non-guaranteed hours (zero hours) staff
Manager	0	0
Deputy Manager	0	0
Registered Nurse (1+ Years in Practice)	0	0
Care Worker	0	0

Full time v part time information

Role type	No. of full time staff	No. of part time staff
Manager	4	0
Deputy Manager	8	1
Registered Nurse (1+ Years in Practice)	1	0
Care Worker	31	29

Staff qualifications

Hold required qualification & Working towards required qualification - not apprenticeship

Role type	Hold required qualification	Working towards required qualification - not apprenticeship
Manager	3	1
Deputy Manager	6	3
Registered Nurse (1+ Years in Practice)	1	0
Care Worker	31	29

Working towards required qualification - apprenticeship & Qualification not required for role

Role type	Working towards required qualification - apprenticeship	Qualification not required for role
Manager	0	0
Deputy Manager	0	0
Registered Nurse (1+ Years in Practice)	0	0
Care Worker	0	0

Typical shift patterns

Role type	Typical shift patterns
Registered Nurse (1+ Years in Practice)	Mon - Fri 9 - 5 - 1
Care Worker	Day Shift 15 Nights Sleepin in - 5 Nights waking night - 6

Service: Drive Cwm Taff

Service summary

Service Type	Domiciliary Support Service
Type of Care	None
Approval Date	08/01/2019
Maximum number of places	0
Partnership Area	Cwm Taf Morgannwg
Service Conditions	<ul style="list-style-type: none">Drive is registered to provide a domiciliary support service in Cwm Taf Morgannwg regional partnership areaThe responsible individual for this service is Rhian Jones.
How many people in total did the service provide care and support to during the last financial year?	196

Service management

Responsible Individual(s)	Rhian Jones
Manager(s)	Claire Jones, Tomas Andrews, Danielle Griffiths, Andrea Brooks, Jason Huet

Service contact details

Service Telephone Number	01443845260
Service Contact Email Address	rhianjones@drive-wales.org.uk

Languages used at the service

What is the main language through which the service is provided?	English
Other languages used in the provision of the service	There are no other languages used at the service
Non-verbal communication methods used at the service	There are no non verbal communication methods used at the service

Engagement with people using the service

<p>People we support are consulted on developments. We have: Superstar group committee – monthly, working in partnership with the Management Board Superstar Group representatives at Management Board Presentations at AGM Policy Reviews Easy Read information My Life, My Way Team – arrange participation events and activities for service development with individuals we support, e.g. walking groups, woodwork classes, choir, fitness, arts and crafts Advocacy/self-advocacy Local Conferences Drive Talking Groups -Local groups (Quarterly) Good Service Questionnaire – People we support visit fellow supported people to obtain feedback Family Stakeholder survey – Annual Good Service Annual Report House Meetings Personal Support Plan Reviews Newsletter videos Seasonal parties and fundraising events Beach Cleans and recycling Community Hubs Coffee mornings Digital training Digital stories and one-page profiles Outcome reviews Celebrating achievements New activity taster sessions</p>

Compliance and quality statement

<p>Inspected - Delivering Quality Care</p> <p>During the reporting period, Care Inspectorate Wales visited our service. We're proud their findings show we provide safe, effective, and supportive care for the people who use our services, meeting the required standards under section 27(1) of the Regulation and Inspection of Social Care (Wales) Act 2016.</p> <p>We also carry out regular reviews to make sure the care and support we offer continues to meet people's needs and helps them achieve positive outcomes.</p>

Fees charged by the service

The minimum hourly rate payable during the last financial year?	£12.60
The maximum hourly rate payable during the last financial year?	£18.68

Complaints processed by the service

Total number of formal complaints made during the last financial year	12
Number of active complaints outstanding	0
Number of complaints upheld	6
Number of complaints partially upheld	1
Number of complaints not upheld	5

Staff working at the service

Staff summary

The total number of full time equivalent posts at the service (as at 31 March)	428
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Posts and vacancies

Role type	No. of staff in post	Total vacancies
Manager	26	1
Deputy Manager	39	0
Registered Nurse (1+ Years in Practice)	1	0
Care Worker	485	9

Training undertaken

Induction and Health & Safety

Role type	Induction	Health & Safety
Manager	All staff have completed	Working towards all staff completing
Deputy Manager	All staff have completed	Working towards all staff completing
Registered Nurse (1+ Years in Practice)	All staff have completed	All staff have completed
Care Worker	Working towards all staff completing	Working towards all staff completing

Equality, Diversity & Human Rights and Infection, prevention & control

Role type	Equality, Diversity & Human Rights	Infection, prevention & control
Manager	Working towards all staff completing	Working towards all staff completing
Deputy Manager	All staff have completed	Working towards all staff completing
Registered Nurse (1+ Years in Practice)	All staff have completed	All staff have completed
Care Worker	Working towards all staff completing	Working towards all staff completing

Manual Handling and Safeguarding

Role type	Manual Handling	Safeguarding
Manager	All staff have completed	Working towards all staff completing
Deputy Manager	Working towards all staff completing	Working towards all staff completing
Registered Nurse (1+ Years in Practice)	All staff have completed	All staff have completed
Care Worker	Working towards all staff completing	Working towards all staff completing

Medicine Management and Dementia

Role type	Medicine Management	Dementia
Manager	Working towards all staff completing	Not relevant to this staff group
Deputy Manager	Working towards all staff completing	Not relevant to this staff group
Registered Nurse (1+ Years in Practice)	All staff have completed	All staff have completed
Care Worker	Working towards all staff completing	Not relevant to this staff group

Positive Behaviour Management and Food Hygiene

Role type	Positive Behaviour Management	Food Hygiene
Manager	All staff have completed	All staff have completed
Deputy Manager	Working towards all staff completing	Working towards all staff completing
Registered Nurse (1+ Years in Practice)	All staff have completed	All staff have completed
Care Worker	Working towards all staff completing	Working towards all staff completing

Contractual arrangements

Permanent Staff, Fixed Term Contracted Staff and Volunteers

Role type	No. of permanent staff	No. of fixed term contracted staff	No. of volunteers
Manager	26	0	0
Deputy Manager	39	0	0
Registered Nurse (1+ Years in Practice)	1	0	0
Care Worker	485	0	0

Agency/Bank Staff & Non-Guaranteed Hours (zero hours) Staff

Role type	No. of agency/bank staff	No. of non-guaranteed hours (zero hours) staff
Manager	0	0
Deputy Manager	0	0
Registered Nurse (1+ Years in Practice)	0	0
Care Worker	0	0

Full time v part time information

Role type	No. of full time staff	No. of part time staff
Manager	15	11
Deputy Manager	22	17
Registered Nurse (1+ Years in Practice)	1	0
Care Worker	165	320

Staff qualifications

Hold required qualification & Working towards required qualification - not apprenticeship

Role type	Hold required qualification	Working towards required qualification - not apprenticeship
Manager	26	0
Deputy Manager	34	5
Registered Nurse (1+ Years in Practice)	1	0
Care Worker	257	228

Working towards required qualification - apprenticeship & Qualification not required for role

Role type	Working towards required qualification - apprenticeship	Qualification not required for role
Manager	0	0
Deputy Manager	0	0
Registered Nurse (1+ Years in Practice)	0	0
Care Worker	0	0

Typical shift patterns

Role type	Typical shift patterns
Registered Nurse (1+ Years in Practice)	Mon - Fr 9 - 5
Care Worker	Day Shift - 120 Nights sleep in - 40 Nights waking nights - 15